



Pilot Light FAQs

Should I keep my pilot light on during the summer months?

There are pros and cons to keeping the pilot light on, and the recommendation will differ depending on who you ask. Here is our opinion:

Pros

- Prevents spiders and other bugs from entering the burner
- Avoids a potential service call in the fall months to get the pilot light on
- Fireplace is available for use quickly during any cool evenings during the summer months

Cons

- Continuous use of fuel (~5,000 BTU's)
- Generates a little heat

How do I light my pilot light?

This is one of the most common questions we receive. The first thing you need to do is determine what kind of pilot light you have. Most stoves and fireplace have rating plates in the bottom louvers (fireplaces) or on the rear of the unit (stoves) that may describe the following steps in more detail.

Consult your rating plate and/or manual first. If you can not locate it, try the following:

- Ensure the pilot knob is turned to the 'off' position. The pilot knob typically has 'on – off – pilot' on it.
- Locate the pilot orifice in the fireplace box. You'll want to know where it is in the fireplace because you'll want to know when you have successfully lit it.
- Turn the pilot knob to the 'pilot' position.
- Push the pilot knob in. If you have not used your stove or fireplace for a few months, keep the knob pressed in for at least 30 seconds (some may require up to a minute). This step is allowing you to 'force' fuel into the fireplace so that a spark can ignite the pilot light.
- After 30 seconds, use your right hand and press the igniter or sparker button. The igniter button is typically red and will make a 'banging' sound. While looking at the pilot orifice, you should be able to see a 'spark' every time you press the ignitor. You must press the igniter at the same time as you are holding down the pilot knob (do not let go).
- If your pilot light does not light, keep the pilot knob pushed in and try again in 30 seconds. If after one minute there is still no pilot light when you push the ignitor, you may require a service call.
- Once the pilot light is on, you must still keep the pilot knob pressed in for another 30 seconds.
- After 30 seconds, you should be able to let go of the knob and turn it to the 'on' position. Your fireplace is now ready to be used.

You can also follow a video of lighting a pilot light at www.napoleonfireplaces.com.

If you can still not ignite your pilot light, please contact our service department in order to have a technician come to your home.